

Agency Council on Coordinated Transportation Study

SHB 1694 directs the JTC to:
review legal and programmatic changes
needed to effectively coordinate special
needs transportation services at the
regional level.

Summary of Study Tasks:

- ☐ Develop inventory of special needs transportation services
- ☐ Identify federal funding & related barriers to special needs coordination
- ☐ Examine service models in & out of state
- ☐ Review facility siting approaches—accessibility
- ☐ Identify methods to improve coordination among agencies and providers

Update on Activities to Date:

- ☐ RFP process in Fall
 - Staff working group House, Senate & Joint Trans. Committee staff, Governor's office
- ☐ Consultant Team retained in December:
 - Nelson\Nygaard Consulting Associates
 - Karen Reed Consulting
 - RLS Consulting, Inc.
- ☐ Consultant is conducting legislative interviews

Task 1: Data Collection/Stakeholder Consultation

- ☐ Initiate interviews with key stakeholders (i.e. legislators, ACCT staff, others)
- ☐ Transportation provider inventory—develop methodology, identify information for data collection, criteria for inclusion
- ☐ Collect information on funding and barriers to coordination
- ☐ Collect information on reporting and recordkeeping
- ☐ Document results

Methodology for Inventory/Data Collection

- ❑ Make use of existing SAFETEA-LU reports, WSDOT publications
- ❑ Confirm accuracy/completeness with local SAFETEA-LU planning sponsors
- ❑ Seek qualitative and detailed budget information from key stakeholders
- ❑ Focus on 3-4 “Case Studies” to examine transportation in detail in representative counties

Task 2: Identify Federal Funds and Program Barriers

- ❑ 2-pronged approach: stakeholder interviews, provider inventory
- ❑ Identify barriers and potential solutions
- ❑ Collect specific examples
- ❑ Summarize key findings

Task 3:

Evaluate Methods to Influence Siting Decisions

- ☐ Define the problem--Collect specific examples
- ☐ Conduct research to learn about existing policies or zoning laws
- ☐ Document the key findings, along with options for influencing change
- ☐ Best practices, models elsewhere

Task 4:

Models of Coordination

- ☐ Identify coordination oversight infrastructure models
- ☐ Identify service delivery models
- ☐ Assess models and their applicability to Washington

Task 5:

Uniform Reporting and Billing

- ☐ Document current methods
- ☐ Find commonalities
- ☐ Establish principles and benefits for uniform reporting
- ☐ Establish goals for sharing trip eligibility, rides and costs
- ☐ Identify options, seek consensus

Task 6:

Statewide Forums

- Two rounds of forums to be held:
 - Early in process, and near completion
 - Western and Eastern Washington
- Forums will include representatives of:
 - Users of services
 - Providers including non-profits, transit agencies
 - Service brokers
 - Agencies contracting for services
- Identify issues & areas for improvement

Task 7: Recommendations

- ✓ Improve access to special needs transportation services
- ✓ Integrate services of transportation service providers and brokers; and
- ✓ Document best practices to effectively coordinate transportation, including standards for reporting those services

Tasks 8-10: Draft and Final Plan, Presentations

- ❑ Draft Plan: Summarize findings, recommendations, assess feasibility of implementation
- ❑ Draft Plan: Allow for input, revise accordingly
- ❑ Final Plan and Presentations
 - Includes presentation to 2009 Legislature

Project Milestones

- ☐ Data Collection Summary/Key Findings: May 12
- ☐ Identify Funding Barriers: May 12
- ☐ Evaluate Facility Siting: June 23
- ☐ Uniform System of Reports: July 21
- ☐ Models of Coordination: July 21
- ☐ Forums: Anticipated March and September
- ☐ Finalize Recommendations: September 8
- ☐ Draft Report: October 1

Project Team Members

- ❑ Nelson\Nygaard Staff: Connie Soper, Tim Payne, Will Rodman
- ❑ Karen Reed: Facilitate forums
- ❑ RLS & Associates: Task 5: Uniform Reporting

Opportunities for input

- ☐ Regular status reports to ACCT staff
- ☐ ACCT members and others will have an opportunity to comment on deliverables and on draft final report
- ☐ Participate in forums

Today's Agenda

- ☐ Questions or Comments on status to date, proposed methodology
- ☐ Suggestions for key stakeholders
- ☐ Examples of siting problems
- ☐ Other?